



Hoosier Healthwise Health Plan Summary



Contact Information

Member Services:

1-866-408-6131

Pharmacy:

1-855-577-6317

www.indianamedicaid.com

Hospitals:

www.anthem.com

Provider Services:

1-866-408-6132

Specialists – Other Providers

1-866-408-6132

TTY/TDD:

1-866-408-7188

Hours of Operation

7:00 a.m. – 7:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours / day – 7 days / week

1-866-800-8780

TTY/TDD: 1-800-368-4424

Ride Services

1-800-508-7230

TTY/TDD: 1-866-910-1603

Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.anthem.com

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Contact Information

Member Services:

1-844-607-2829

Pharmacy:

1-844-607-2829

www.indianamedicaid.com

Hospitals:

1-844-607-2829

Provider Services:

1-844-607-2829

Specialists – Other Providers:

1-844-607-2829

TTY/TDD:

1-800-743-3333

Hours of Operation

8:00 a.m. – 8:00 p.m. Monday – Friday

Nurse on-call

24 hours / day – 7 days / week

1-844-206-5947

Ride Services

1-844-607-2829

Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.CareSource.com

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Contact Information

Member Services:

1-877-647-4848

Pharmacy:

1-855-577-6317

www.indianamedicaid.com

Hospitals:

www.mhsindiana.com

Provider Services:

1-877-647-4848

Specialists – Other Providers:

1-877-647-4848

TTY/TDD:

1-800-743-3333

Hours of Operation

7:00 a.m. – 7:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours / day – 7 days / week

1-877-647-4848

Ride Services

1-877-647-4848

TTY/TDD: 1-800-743-3333

Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.mhsindiana.com

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Contact Information

Member Services:

1-800-356-1204 or 317-630-2831

Pharmacy:

1-855-577-6317

www.indianamedicaid.com

Hospitals:

www.mdwise.org

Provider Services:

1-800-356-1204 or 317-630-2831

Specialists – Other Providers:

1-800-356-1204

TTY/TDD:

1-800-743-3333 or 317-630-2831

Hours of Operation

7:00 a.m. – 7:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours. We will return your call the next business day.

Nurse on-call

24 hours / day – 7 days / week

1-800-356-1204 Option 3

Ride Services

1-800-356-1204 or 317-630-2831

TTY/TDD: 1-800-743-3333

Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.mdwise.org

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Case Management Services

We help you get the right health care services at the right time.

Disease Management Programs

ConditionCare A health problem like diabetes or asthma can be hard on the whole family. You can get support and answers, like how to include favorite dishes in a new diet. Help is available in Spanish.

Educational Programs and Enhanced Services

Our local Community Resource Centers

Visit Anthem.com for locations.

Future Moms Prenatal Program helps you take good care of yourself during your pregnancy with 24/7 access to a Nurse Coach. Help is available in Spanish.

Healthy Habits for Kids

- Learn how to make changes in diet and fitness
- Receive our “Get Up and Get Moving” workbook
- We can help find classes that help families stay healthy together

Quitline – Kick the smoking habit helps you quit for good this time – and make it stick. Smoking can be a strong addiction. But with the right help, you can be even stronger.

Preventive Care Services

Diabetic retinal eye, exam reminders, important checkups, mammograms, cancer screens, preventive care reminder cards, attend local classes taught by health experts, vaccinations, family planning

Take Charge of Your Health

- Educational materials and tools
- Case management for medical and behavioral health care
- Get a Healthwise Handbook
- Free disease management programs



Case Management Services

We help you get the right health care services at the right time.

Disease Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism/pervasive developmental disorder, behavioral health management, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV, hypertension and hyperlipidemia, pediatric and adolescent disease management, pregnancy

Educational Programs and Enhanced Services

CareSource Life Services Assistance with training skills, job counseling and placement to aid employment efforts (JobConnect). Includes rides to and from JobConnect coaching and training sessions.

Online Wellness and Disease Management Programs

Instructional programs on a variety of topics

Women and Infants Health Care Management Program

Includes enhanced services and programs below:

- **Quit for Two** Helps you stop smoking during and after pregnancy, with incentives.
- **Baby Basics** Month-by-month guide to a healthy pregnancy.
- **Babies First** Member rewards program that encourages timely prenatal, postpartum and well-baby care.
- **Every Little Step** Prenatal, postpartum and toddler gift boxes that include education materials and various samples.
- **Care4Moms** Free mobile phone application (app) to help pregnant women learn about pregnancy, choose an OB-GYN, connect to 24-hour nurse advice line, and use fun features. When you answer a few easy questions, the app becomes a personal healthy pregnancy tool.
- **Text4Babies** Members get up to three weekly text messages, tailored to where you are in your pregnancy.

Free Pregnancy Tests Free pregnancy tests for members who consult with a pharmacist.

Medication Therapy Management Complete medication reviews so pharmacists can use your profile and history to help you get the right treatment.

Free Boys and Girls Club Memberships (ages 6–18)

Free Girl Scout Memberships (grades K–8)



Case Management Services

We help you get the right health care services at the right time.

Disease Management Programs

Asthma management, behavioral health management, diabetes, emergency room management, hemophilia, members with special health care needs, sickle cell anemia, smoking cessation

Educational Programs and Enhanced Services

MemberConnections® can help explain your health coverage and connect you to other community resources.

Connections Plus® Program can lend a cell phone to our Care Management members who do not have access to a regular telephone.

Children with Special Needs Program offers services to children with chronic conditions or significant developmental delays by a dedicated unit specializing in children with special healthcare needs.

Start Smart for Your Baby® (Start Smart) and **MHS Special Deliveries Program** for members who are pregnant or have just had a baby.

Stop Tobacco Use Counseling helps you get free counseling to stop using tobacco through our partnership with the Indiana Quitline.

Member Handbook provides information healthcare benefits.

New member calls welcome you to the program and offer education and assistance.

Website provides benefit, wellness and provider information.

Emails provide new member, educational and health information as well as community outreach updates.



Case Management Services

We help you get the right health care services at the right time.

Disease Management Programs

Asthma, autism/pervasive developmental disease, attention deficit hyperactivity disorder (ADHD), chronic kidney disease, congestive heart failure, coronary artery disease, depression, diabetes, pregnancy

Educational Programs and Enhanced Services

SMOKE-free helps you stop smoking or chewing tobacco.

WEIGHTwise helps you lose or gain weight, or stay at a healthy weight.

HELPlink helps answer your questions about health, school, community services, and family problems.

WELLNESSchats offers events to help you learn about good health.

BLUEBELLEbeginnings gives you important information about pregnancy and motherhood and a free gift for your baby.

MS. BLUEBELLE’S club for kids offers special activities and mailings to help your kids make healthy choices.

TEENconnect helps pre-teens and teens get more involved in being healthy.

MDwise Rewards Program gives you points and rewards for activities such as getting your yearly physical.

myMDwise Member Portal lets you view your account information online.

Health Survey Help us help you. Complete a survey at MDwise.org or call us.

Special Programs help you and your family stay healthy.