



Contact Information

Member Services:

1-866-408-6131

Transportation Service:

1-800-508-7230

Pharmacy:

1-866-408-6131

Hospitals, Provider Services, and Specialists – Other Providers:

1-800-345-4344 or www.anthem.com

TTY/TDD:

711

Website:

www.anthem.com/inmedicaid

Hours of Operation:

8 a.m. to 8 p.m. EST Monday – Friday

Nurse on-call

24 hours / day – 7 days / week

1-866-800-8780

Our nurses help you with questions about your health.

POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Recurring bank draft. Have your payments taken from your checking or savings account each month.
- Online through Anthem or your bank.
- By mail. Send your invoice with a check or money order by mail.
- Any MoneyGram location. You can find them at places like Walmart or CVS.
- By phone. Pay by credit card by calling Member Services.
- Employer/nonprofit contributions. Your employer or a nonprofit group, like a church or foundation, can pay some or all of your contribution.



Contact Information

Member Services:

1-844-607-2829

Pharmacy:

1-844-607-2831

www.caresource.com/members/indiana/hip-hhw/pharmacy/

Hospitals, Provider Services, and Specialists – Other Providers:

1-844-607-2831

TTY/TDD:

1-800-743-3333

Website:

www.CareSource.com

Hours of Operation

8:00 a.m. to 8:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours

Nurse on-call

24 hours / day – 7 days / week

1-844-206-5947

POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Check or money order
- Debit, credit card or electronic check by phone
- Cash or Debit Card at any Indiana CVS
- Coming soon, Cash or Debit Card at any Indiana Dollar General or Wal-Mart location
- Recurring payments by Electronic Funds Transfer (EFT)
- Payroll deductions by your employer
- Online at Caresource.com



Contact Information

Member Services:

1-877-647-4848

Pharmacy:

1-877-647-4848

Hospitals, Provider Services, and Specialists – Other Providers:

1-877-647-4848 or www.mhsindiana.com

TTY/TDD: 1-800-743-3333

Website: www.mhsindiana.com

Hours of Operation:

Member and Provider Services:

8 a.m. to 8 p.m. EST Monday – Friday

Referrals and Authorizations:

8 a.m. to 5 p.m., closed for lunch from 12 to 1 p.m. EST

MHS Disease Management:

8:30 a.m. to 5 p.m. EST. After hours, you can leave a message. We will return your call the next business day.

Nurse on-call

24 hours / day – 7 days / week

1-877-647-4848

Our nurses help you with questions about your health 24/7.

POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Cash, check, or money order
- Debit or credit card by phone
- With earned healthy rewards dollars
- Visit a MoneyGram retailer like CVS/pharmacy or Wal-Mart. Find a MoneyGram location by calling 1-800-926-9400.
- Cash or debit card at any Indiana Wal-Mart store (coming soon)
- Electronic Funds Transfer (EFT)
- Payroll deductions by your employer
- Western Union money transfers
- Via the MHS website at www.mhsindiana.com



Contact Information

Member Services:

1-800-356-1204 or 317-630-2831

Pharmacy:

1-800-356-1204 or 317-630-2831

Hospitals, Provider Services, and Specialists – Other Providers:

MDwise.org/findadoctor or

1-800-356-1204 or 317-630-2831

TTY/TDD:

1-800-743-3333 or 711

Website:

MDwise.org/healthyindiana

Hours of Operation:

8 a.m. to 8 p.m. EST Monday – Friday

For non-urgent calls, you can leave a message after hours. We will return your call the next business day.

Nurse on-call

24 hours / day – 7 days / week

1-800-356-1204 or 317-630-2831, Press Option 1, then Option 4. Our nurses help you with questions about your health.

POWER Account Contributions

You, your employer or a non-profit organization can make payments to your POWER Account in one of these ways:

- Check or money order
- Credit or debit card payments by phone
- Cash or debit card at any MoneyGram (includes Wal-Mart and CVS)
- Cash at any Key Bank location
- Payroll deduction
- Pay by phone
- WISEpay system at MDwise.org for:
 - » Electronic credit or debit card payments online
 - » Automatic payroll deduction
 - » Automatic bank draft
 - » Automatic clearinghouse (ACH)
 - » Electronic funds transfer (EFT)



Care Management Services

We provide care management services to help you get the right health care services at the right time.

Disease Management Programs

We offer programs to help you and your family members understand and manage health conditions like:

Asthma, attention deficit hyperactivity disorder (ADHD), autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, heart failure, hypertension

Enhanced Services

Health survey get \$10 on the spot on your Anthem Rewards card to shop at Walmart.

Benefits for healthy living:

Get these benefits with a referral from your doctor or case manager.

- Weight Watchers
- YMCA 3-month memberships

Online Peer Support 24/7 support to help members with behavioral health and substance abuse issues.

Blue Ticket to Health team up with the **Indianapolis Colts** and Anthem to get your well visit and win prizes

Dental hygiene kits at no costs for adults.

Pregnancy test kits from network pharmacies at no cost.

SafeLink cell phone with 350 minutes a month, unlimited texting, plus one-time bonus of 200 minutes.

Enhanced transportation trips to the doctor and other health-related trips.

TASC assistance to help you get your high school equivalency degree.

In-home assistance:

- To connect you to community resources
- To help you manage your health

Smoking cessation programs to help you quit for good.



Case Management Services

We help you get the right health care services at the right time.

Disease Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV, pregnancy

Educational Programs and Enhanced Services

CareSource Life Services Assistance with training skills, job counseling and placement to aid employment efforts (JobConnect). Includes rides to and from JobConnect coaching and training sessions.

Online Wellness and Disease Management Programs Instructional programs on a variety of topics

Women and Infants Health Care Management Program Includes enhanced services and programs below:

- **Baby Basics** Month-by-month guide to a healthy pregnancy.
- **Babies First** Member rewards program that encourages timely prenatal, postpartum and well-baby care.
- **Every Little Step** Prenatal, postpartum and toddler gift boxes that include education materials and various samples.

Free Pregnancy Tests Free pregnancy tests for members who consult with a pharmacist at selected pharmacies.

Medication Therapy Management

Pharmacists complete medication reviews and make suggestions to minimize side effects, avoid unsafe interactions, and help keep you safe and healthy



Care Management Services

We provide care management services to help you get the right health care services at the right time.

Disease Management Programs

We offer programs to help you and your family members understand and manage health conditions like:

Asthma, attention deficit hyperactivity disorder (ADHD), autism/pervasive developmental disease, bipolar disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes

Enhanced Services

Preventive Care & Healthy Rewards Members can earn dollar rewards by completing their health needs assessments and staying up to date on preventive care. Rewards can be used to pay monthly POWER Account contributions, or shop at Wal-Mart, Meijer, Rite Aid, Dollar General and Family Dollar to buy healthy foods, personal items, over-the-counter medicines and more.

Free unlimited transportation to doctor visits, pharmacy after a doctor visit and Medicaid re-enrollment visits.

MemberConnections® can help explain your health coverage and connect you to other community resources.

MHS Family Education Network is a partnership with the Indiana Minority Health Coalition to provide in-person benefit education for members.

Connections Plus® & SafeLink programs provide a cell phone to our members who do not have a reliable telephone.

Smoking Cessation programs are available in partnership with the Indiana Tobacco Quitline at 1-800-QUIT-NOW.

Electronic Communications

Website & Secure Member Portal – See benefit info, choose a doctor, access the free health library, or have a secure Live Chat to get questions answered quickly.

Emails and texts provide member educational and health information as well as community outreach updates.



Care Management Services

We offer care management services to help you get the right health care services at the right time.

Disease Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism/pervasive developmental disease, chronic kidney disease, congestive heart failure, chronic obstructive pulmonary disease (COPD), coronary artery disease, depression, diabetes, HIV, hypertension, hepatitis C, post traumatic stress disorder (PTSD), pregnancy, schizophrenia, tobacco cessation

Enhanced Services

Free, unlimited preventive care services with no charge to your POWER account.

MDwise Rewards Program Earn points for a variety of activities, like going to your doctor appointments. Then shop for gift cards once the activity is completed.

myMDwise Member Portal is an online tool available 24 hours a day, 7 days a week at MDwise.org and through our myMDwise app for viewing your POWER account balance, pharmacy claims, preventive service information, making payments to your POWER account through WISEpay, general account information and more.

Health Survey Your health information will help us help you. Complete a health survey online at MDwise.org / myMDwise or by calling MDwise at 1-877-822-7193.

Free Smart Phone and Use Your Own Phone Program Get a free smart phone or use your own phone and get free voice minutes, texts and data. Calls to your health plan don't reduce your minutes.

Educational Programs

WEIGHTwise helps you lose or gain weight, or stay at a healthy weight.

WELLNESSchats offers fun, educational community events where you can learn about good health.

HELPlink puts you in touch with health professionals that can help you with your family's health and well-being.

SMOKE-free provides you with free resources to help you stop smoking or chewing tobacco including the Indiana Quitline (1-800-QUIT-NOW).

BLUEBELLEbeginnings gives you important information about pregnancy and motherhood.